



PACIFIC LIFE



PACIFIC LIFE + ADP WORKFORCE NOW®

A FULLY INTEGRATED, API-DRIVEN EXPERIENCE

Pacific Life and ADP Workforce Now work together to deliver a connected, digital-first experience that simplifies onboarding, enrollment, and ongoing administration.

- ▶ Faster onboarding — often completed in hours or days
- ▶ Clean, accurate data shared in real time
- ▶ Fewer discrepancies and smoother enrollment cycles
- ▶ A predictable, less manual benefits experience for clients



“As a broker, my role is to connect clients with carriers that support every aspect of their business. Pacific Life’s connection with ADP Workforce Now has simplified administration, lifted the eligibility burden, and saved time and money while delivering value many other carriers don’t offer.”

— **Tommy Abney**, Senior Vice President, Marsh & McLennan Agency

Plan Build API

BUILD PLANS IN MINUTES, NOT WEEKS

- Eligibility rules: waiting periods and termination rules
- Definition of earnings for accurate coverage amounts
- Coverage amounts, including guaranteed issue and EOI rules
- Rates for all plan types

WHAT THIS MEANS FOR EMPLOYERS:

Plan administrators simply review and finalize the in-progress plan in ADP®, saving significant time and ensuring accuracy.

Enrollment API

REAL-TIME MEMBER DATA, ZERO MANUAL FILES

- New-hire enrollments
- Life event changes
- Open Enrollment
- Eligibility updates
- Automatic, behind-the-scenes data transfer — no spreadsheets or manual uploads needed

WHAT THIS MEANS FOR EMPLOYERS:

ADP remains the single source of truth, and data flows automatically as changes occur, providing a consistent, smooth experience for both employees and administrators.



See the Integration in Action

Scan or click the QR code to watch how Pacific Life and ADP Workforce Now use real-time API integration to streamline setup, enrollment, and ongoing management — all in under two minutes.

Why Pacific Life

Pacific Life delivers a fully connected digital ecosystem that eliminates friction and reduces the administrative burden at every step. Other advantages include:



DIGITAL IMPLEMENTATION Data flows from quote to onboarding to plan setup, reducing repeated requests and ensuring accuracy.



DYNAMIC BILLING Invoices finalize after the coverage period, capturing all updates for accurate, reconciled billing.



EVENT-BASED CLAIMS Employees share what happened once. Pacific Life identifies applicable coverages and takes it from there — eliminating repeat information across claims forms.



EVIDENCE OF INSURABILITY (EOI) A quick, guided, and secure digital EOI process that delivers immediate decisions in most cases. It keeps both brokers and plan administrators informed and helps everyone — including employees — know what to expect.

Ready to Learn More?

Contact your Pacific Life representative or visit

www.pacificlife.com/workforcebenefits

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