PACIFIC LIFE

PACIFIC LIFE AND EMPLOYEE NAVIGATOR OFFERINGS

TWO WAYS TO REVOLUTIONIZE YOUR BENEFITS MANAGEMENT

Pacific Life and Employee Navigator, two industry leaders, team up to offer streamlined solutions for you and your clients to manage employee benefits with ease. Both offerings are pathways to Pacific Life's digital advantage and provide a friction-free experience for ongoing administration. Here's how they compare.

employee NAVIGATOR

1 BROKER-HOSTED EMPLOYEE NAVIGATOR

Best for: Brokers with an Employee Navigator license who want full control. This proven solution is popular with brokers nationwide.

- Complete case setup directly on your Employee Navigator license using our Plan Build API, taking only 15 minutes in most cases.
- Need a hand? Pacific Life can build out new clients not already using your license.
- Enrollments are sent to Pacific Life twice weekly via EDI (Electronic Data Interchange).

2 PACIFIC LIFE ENROLLMENT HUB POWERED BY EMPLOYEE NAVIGATOR

Best for: Clients without a benefits administration system who need a simple, no-license-required solution. This offering opens access to a Pacific Life-hosted Employee Navigator portal.

- Designed to support low-tech, no-tech, or somewhere-in-between scenarios.
- Allows brokers and admins to made member updates quickly and directly online.
- Enrollments are also sent to Pacific Life twice weekly via EDI (Electronic Data Interchange).

Ready for a better benefits experience?

Talk to your sales representative or contact us by scanning or clicking the QR code on the left.

TWO WAYS TO REVOLUTIONIZE YOUR BENEFITS MANAGEMENT-
SIDE-BY-SIDE COMPARISON

	1 Broker-Hosted Employee Navigator	2 Pacific Life Enrollment Hub Powered by Employee Navigator
Licensing	Requires broker's Employee Navigator license	No license needed; client uses Pacific Life's license
Plan Builds for Pacific Life Products	Broker or Pacific Life builds using Plan Build API	Pacific Life builds using Plan Build API
Plan Builds for Other Carrier Products	Broker builds and manages	Not supported on Pacific Life's license
Initial Enrollment	Broker may enter members manually, submit a census for self-enrollment, or complete a full file template with enrollments	Broker may enter members manually, submit a census for self-enrollment, or complete a full file template with enrollments
Ongoing Enrollment	Broker manages all changes	Broker/admin enters changes directly; no file uploads supported
Enrollment Integration	Sent to Pacific Life twice weekly via EDI (Electronic Data Exchange)	
Error Handling	Errors shown to Subscription Contact in Employee Navigator	
System Training	Broker-led with Employee Navigator support	Pacific Life provides basic training and walkthroughs
EOI (Evidence of Insurability)	Pacific Life Digital EOI Experience	

For expanded details on setting up your cases, view the Pacific Life Case Setup Broker Guide at paclife.co/casesetupguide.

Pacific Life refers to Pacific Life Insurance Company and its subsidiary Pacific Life & Annuity Company. Insurance products can be issued in all states, except New York, by Pacific Life Insurance Company and in all states by Pacific Life & Annuity Company. Product/material availability and features may vary by state. Each insurance company is solely responsible for the financial obligations accruing under the products it issues.

The home office for Pacific Life & Annuity Company is located in Phoenix, Arizona.

The home office for Pacific Life Insurance Company is located in Omaha, Nebraska.

Employee Navigator is not an affiliated company of Pacific Life.

Copyright 2026 © Pacific Life Insurance Company
WB-237A

For broker use only. Not for use with employers or employees.

PACIFIC LIFE