PACIFIC LIFE

SUPPORT YOUR EMPLOYEES WITH COMPREHENSIVE BEREAVEMENT SERVICES

When choosing Pacific Life for your employee benefits program, comprehensive Bereavement Services powered by TELUS Health is standardly included with some plans at no additional cost. This program offers employees or their loved ones the guidance they need during difficult times when facing a loss.

CONFIDENTIAL GRIEF COUNSELING SUPPORT

This service provides personalized grief counseling sessions designed to meet the unique needs of each bereaved individual. This ensures they can access as many sessions as deemed clinically appropriate to address and resolve short-term grief-related issues.

FINANCIAL AND LEGAL BEREAVEMENT SUPPORT

- Offers bereaved individuals up to a 30-minute consultation for legal services to support individuals both before and after passing.
- Financial counselors offer up to a 60-minute phone consultation to support a variety of issues, ranging from financial emergencies to identity theft. This includes tax consultation, access to financial assessments, and an online financial well-being toolkit.
- Easy to access resources, such as a forms library, assistance with complaint letters, living trusts, personal service agreements, and will templates, as well as local attorney referrals.

MULTIPLE CONNECTION OPTIONS

Bereaved individuals choose the most convenient way to connect with our services, whether it be face-to-face, over the phone, through online chat, or via video call. This flexibility ensures that they can access support in the manner that best suits their preferences and circumstances.

ON-DEMAND RESOURCES

Bereaved individuals have access to a rich digital well-being content library, featuring online assessments and self-guided programs. These resources are available on-demand, allowing them to explore and utilize at their own pace to support overall well-being.

Support services include:

- Living Benefits
  - Estate planning
  - Will preparation
  - Beneficiary designations
- Survivor Benefits
  - Estate settling
  - Funeral arrangements

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The home office for Pacific Life & Annuity Company is located in Phoenix, Arizona.

The home office for Pacific Life Insurance Company is located in Omaha, Nebraska.

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