

# YOUR GUIDE TO USING YOUR PACIFIC LIFE EMPLOYEE PORTAL

ALL YOUR BENEFITS. ONE EASY PLACE ONLINE.



The Pacific Life Portal is your online command center for managing your employee benefits. It's designed to be simple, secure, and convenient, so you can get what you need when you need it.

With the portal, you can:

- View your benefits in one place
- Download digital ID cards
- Submit and track claims
- Check coverage details
- Find helpful wellness information

## Whether you're at home or on the go, your benefits are just a few clicks away.

Our design makes it easy to view and manage your benefits on any device (phone, tablet, or computer) and in any browser.

## VIEW AND DOWNLOAD YOUR DENTAL AND VISION ID CARDS

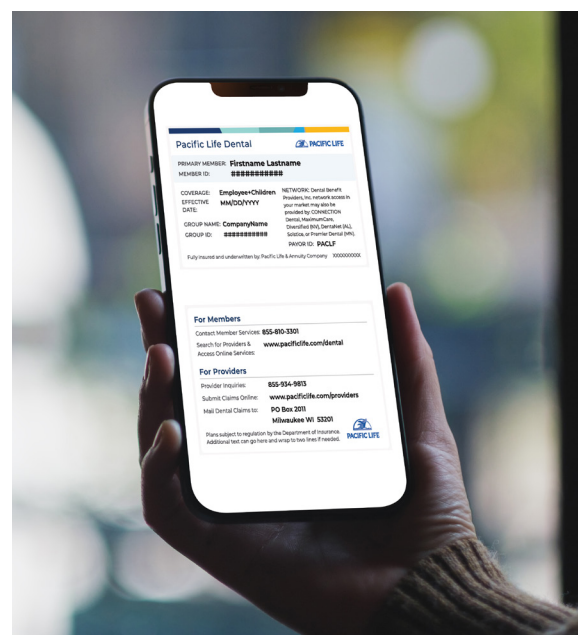
With Pacific Life Dental and Vision coverages, your ID cards are always available in your employee portal and ready to download when you need them. You'll also receive physical ID cards by mail following enrollment.



Your digital Dental ID card includes key information providers need to help you get care, including your name, date of birth, and coverage details. All covered family members may use the same Dental ID card.

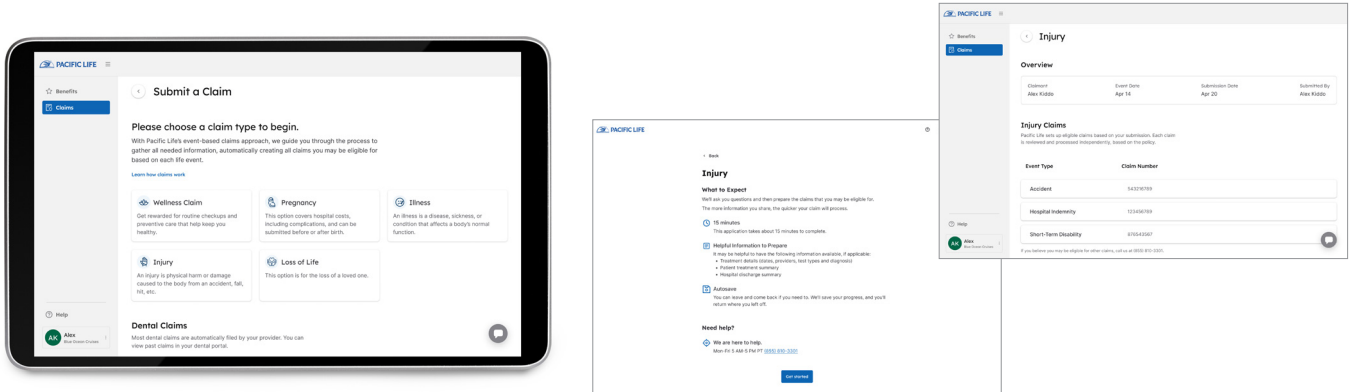


Vision ID cards are also accessible through the portal. Vision providers typically only require your name and date of birth to confirm eligible benefits, making it easy to get care even if you don't have a physical or digital card with you.



# SUBMIT CLAIMS WITH OUR INNOVATIVE EVENT-BASED APPROACH

Submitting a claim through the portal is simple and guided step by step. When an event occurs, you complete one submission to tell us what happened. The portal automatically generates all claims across related coverages, eliminating the need to file multiple forms. You can manage and track each claim's status directly online.



*As a reminder, in most cases, dental and vision providers will submit claims on your behalf, so there's typically nothing you need to do. You can always log in to your Pacific Life employee portal to view claims, plan details, and coverage information.*

## Ready to use your portal?

Scan or click the QR code for full access instructions.

Once your account is set up, you can sign in at: [benefits.pacificlife.com](https://benefits.pacificlife.com)

If you need help accessing your account, call Pacific Life Customer Service at **(855) 810-3301**

We're here to help you get the most from your benefits.

Learn more at:  
[www.pacificlife.com/workforcebenefits](https://www.pacificlife.com/workforcebenefits)

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