PACIFIC LIFE

ENROLLMENT HUB

POWERED BY employee NAVIGATOR

ENROLLMENT HUB POWERED BY EMPLOYEE NAVIGATOR

ANOTHER PATHWAY TO THE PACIFIC LIFE DIGITAL ADVANTAGE

No Tech, Low Tech, or Somewhere in Between?
If you are a broker or employer looking to simplify the enrollment process and don't have enrollment technology or a benefits administration platform in place, we have a solution for you.

Pacific Life Enrollment Hub powered by Employee Navigator is a service feature offered at no cost. It allows you to manage enrollment through an online Employee Navigator portal and integrates with Pacific Life's 100% digital ecosystem, which includes these powerful features:



DIGITAL IMPLEMENTATION eliminates redundant requests for information as the data — beginning with the quote — persists throughout the portal as part of our benefits ecosystem.



EVIDENCE OF INSURABILITY (EOI) with immediate decisions in 95% of cases is fully digital and provides brokers with decision notifications.



DYNAMIC BILLING means we finalize the invoice after the coverage period to capture eligibility updates and provide the most accurate invoice possible to help minimize reconciliation.



EVENT-BASED CLAIMS makes filing claims easier. Employees tell us what happened, and we handle the rest, identifying applicable coverages and helping maximize their benefit payments.

Plus, the power of the Employee Navigator integration allows:



SIMPLE SET UP. ONGOING CONTROL. Pacific Life builds and launches your enrollment solution. Once live, employers and brokers manage enrollments and eligibility updates through Employee Navigator.



ONGOING SUPPORT to help maintain enrollment accuracy.

How Does Enrollment Hub powered by Employee Navigator Work?

Enrollment Hub is designed for ongoing administration, helping employers and brokers manage enrollments, eligibility changes, and employee updates throughout the year.

- Pacific Life builds your Enrollment Hub solution.*
- Enrollment is entered in Employee Navigator.*
- Enrollment data flows into Pacific Life's digital ecosystem.
- Employers and brokers manage ongoing updates directly in Employee Navigator.

Enrollment Administration + Benefits Administration

employee NAVIGATOR

- **Enroll employees**
- **Add new hires**
- **Process eligibility changes**



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- **View successfully enrolled employees**
- **Access billing**
- **View EOI and claims information**



Ready for a better benefits experience?

Talk to your sales representative or contact us by clicking or scanning the QR code to learn more.

* Enrollment through the Enrollment Hub powered by Employee Navigator is limited to Pacific Life products.

Pacific Life refers to Pacific Life Insurance Company and its subsidiary Pacific Life & Annuity Company. Insurance products can be issued in all states, except New York, by Pacific Life Insurance Company and in all states by Pacific Life & Annuity Company. Product/material availability and features may vary by state. Each insurance company is solely responsible for the financial obligations accruing under the products it issues.

The home office for Pacific Life & Annuity Company is located in Phoenix, Arizona.

The home office for Pacific Life Insurance Company is located in Omaha, Nebraska.

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